Chapter 3 Relational Edits 0500-0999 Individual Updates				
Document Version Number	**Revision Date**	**Revision Page Number(s)**	**Reason for Revisions**	**Revisions Completed By**
Version 7.4	November 8, 2006	Multiple	507, 512, 526, 532, 545, 555, 565, 575, 576	Anson Haley
Version 7.4	**December 14, 2006**	**Multiple**	**508, 509**	**Anson Haley**

Edit: ESC 0508 Total Charge Does Not Equal the Sum of All Line Charges

> *Edit 508 revised December 1, 2006*

Claim Type	Location	Programs	Header/Detail	Overrideable	Allow Denial	Recycle Day
D, H, I, L, M, O	00	All	Header	No	Yes	0

Disposition	D, H, I, L, M, O
Paper Claim	**Suspend**
ECS	Deny
ECS with Attachment	Deny
Shadow	Deny
POS	Reject
Adjustments	N/A
Special Batch	Deny

Edit Description

Fail this edit when the total charge does not equal the sum of the individual line item charges.

Edit Criteria

If the total charge does not equal the sum of the individual line item charges, fail this edit with EOB 0508.

The system will no longer auto balance the header amount to match the total amount of the detail lines and will also allow the user to change the total billed amount if necessary. In the event that the charges are improperly keyed or incorrect, a warning (pop-up) message will now be given to the resolutions team to make them aware that the header amounts don't match the total amounts of the detail. The resolution staff will now, have an opportunity to correct any errors that are located. They will also have the capability to change the header billed amount, when necessary

EOB Code

0508 – The sum of the individual line charges submitted on this claim does not equal the total charge – please verify and resubmit.

ARC Code

16 – Claim/Service lacks information which is needed for adjudication. Additional information is supplied using remittance advice remark codes whenever possible.

Remark Code

M54 – Missing/Incomplete/invalid total charges.

Method of Correction

- **Compare charges on the detail lines with the charges on the paper claim image**

- **Verify that the procedure codes are keyed correctly**

- **If one of the chares is keyed incorrectly, correct the charge to reflect what is on the paper claim image, save and resubmit the claim.**

- **If a pop-up warning displays a message stating that the header billed amount is XX.XX and the detail billed amounts equal XX.XX, please verify that all billed amounts are keyed correctly in the header and on the detail lines**

- **If all chares are keyed correctly and the claim still has a balance error, deny the edit and resubmit the claim.**

- **If there was a detail(s) keyed, but, not billed on the paper image, delete the extra detail(s).**

- **Once you have deleted the detail, the claim should be saved and your next claim in your scheduler will appear.**

- **If you have a detail(s) that was not keyed, but was billed on the paper claim image, add the detail(s).**

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Edit: ESC 0509 Net Charge Out of Balance

Edit 509 revised December 1, 2006

Claim Type	Location	Programs	Header/Detail	Overrideable	Allow Denial	Recycle Day
M	00	All	Header	No	Yes	0

Disposition	M
Paper Claim	Deny
ECS	Deny
Shadow	Deny
POS	Reject
Adjustments	N/A
Special Batch	Deny

Edit Description

Fail this edit if the net charge is not equal to the total charge less the TPL amount and the patient deductible amount.

Edit Criteria

If the net charge is not equal to the total charge less the patient deductible and TPL amount, fail this edit with EOB 0509.

EOB Code

0509 – This claim was submitted with an incomplete or invalid net charge. The estimated amount due must equal the total of all line item charges, less any TPL amount, patient paid (non-covered) charges, patient deductible, or any patient liability amount – please verify and resubmit.

ARC Code

16- Claim/Service lacks information which is needed for adjudication. Additional information is supplied using remittance advice remark codes whenever appropriate.

Remark Code

M54 – Missing/Incomplete/invalid total charges.

Method of Correction

Claims failing this edit will systematically deny.

Adjustments are set up in AIM to suspend, the following method of correction should be performed in the event that a pop-up warning message appears:

Note: In the event that a pop-up warning displays a message stating that the header billed amount is XX.XX and the detail billed amount equal XX.XX, please verify that all billed amounts are keyed correctly in the header and on the detail lines. The following method of correction is then needed:

• **Compare charges on the detail lines with the charges on the paper claim image**

• **Verify that the procedure codes are keyed correctly.**

• **If one of the charges are keyed incorrectly, correct the charge to reflect what is on the paper claim image, save and resubmit the claim.**

• **If another pop-up warning displays a message stating that the header billed amount is XX.XX and the detail billed amounts equal XX.XX, please verify that all billed amounts are keyed correctly in the header and on the detail lines.**

• **If all charges are keyed correctly and the claim still has a balance error-deny the edit and resubmit the claim.**

• **If there was a detail(s) keyed, but not billed on the paper claim image, delete the extra detail(s).**

• **Once you have deleted the detail, the claim should be saved and your next claim in the scheduler will appear**

• **If you have a detail(s) that was not keyed, but, was billed on the paper claim image, add the detail(s).**